



MANAGEMENT TRAINING PROGRAM

THE TOOLS TO BECOME A SUCCESSFUL LEADER

A leadership development series designed to enhance skills in communication, relationship building, diversity and inclusion awareness, conflict resolution, critical thinking and much more.

DATES AND LOCATION

- October 17th and 24th
- November 14th and 21st
- December 5th

9:15am - 4pm (Doors open at 9am)

Yakima Chamber of Commerce
10 N. 9th St., Yakima 98901



This program is excellent for both new managers and seasoned professionals who want to enhance their skills.

A training in partnership with

**Yakima County
Development Association**



MANAGEMENT TRAINING PROGRAM



WHAT TO EXPECT

THIS TRAINING IS PACKED WITH ENGAGING TRAINING MATERIALS DISCUSSIONS, SELF-ASSESSMENTS, GUIDED ROLE PLAYS, AND GOAL SETTING. THESE POWERFUL TOOLS AND TECHNIQUES WILL ALLOW YOU TO IMMEDIATELY APPLY YOUR ELEVATED SKILLS.

Set yourself apart with customizable communication skills gained from DiSC Management and Five Behaviors of a Cohesive Team Assessments.



DAYS 1 - 3

- Develop leadership and communication skills that inspire and retain employees
- Delve into the challenges you are having with employees and discover solutions
- Gain the confidence to engage in tough talks
- Practice successfully coaching employees for continuous performance improvement
- Complete the DiSC Management Assessment, learn about yourself and focus on improving how you direct, motivate, and develop others
- Learn, discuss, and set goals to support a diverse and inclusive workplace



DAYS 4 - 5

- Complete the Five Behaviors of a Cohesive Team Assessment from Patrick Lencioni and help your team to TRUST one another, engage in CONFLICT around ideas, COMMIT to decisions, hold one another ACCOUNTABLE and focus on achieving collective RESULTS
- Discover essential change management principles
- Learn and practice applying critical thinking, negotiation and problem solving
- Understand and lead in a multigenerational workplace
- Learn to resolve employee conflicts effectively and improve working relationships



Diana Welch
Human Resources & Management Solutions



Register Today

In-person five day series: \$999 per person

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