



TWO-DAY SUPERVISOR TRAINING

THE TOOLS TO BECOME A SUCCESSFUL SUPERVISOR

ABOUT THIS TRAINING

- Increase your communication skills
- Learn to supervise more effectively
- Learn how to deal with difficult people

DATE AND LOCATION

October 22 and 29, 2024

9:15am- 4pm (doors open at 9am)

Yakima Chamber of Commerce
10 N. 9th St., Yakima 98901



This program is excellent for both first-time and experienced supervisors who want to build upon existing skills

A training in partnership with

**Yakima County
Development Association**



SUPERVISOR TRAINING



Register Today



WHAT TO EXPECT

THIS TRAINING IS PACKED WITH ENGAGING TRAINING MATERIALS, DISCUSSIONS, SELF-ASSESSMENTS, GUIDED ROLE PLAYS, AND GOAL SETTING. THESE POWERFUL TOOLS AND TECHNIQUES WILL ALLOW YOU TO IMMEDIATELY APPLY YOUR ELEVATED SKILLS.



DAY 1: THE STARTING POINT FOR MANAGING

- Discuss your challenges with employees, why they happen, and discover solutions
- Learn how to apply the best supervisor qualities to your workday and build your team
- Discover how to improve your communications
- Find out how to motivate employees, address disengaged employees, and build trust
- Practice coaching employees for continuous performance management



DAY 2: HANDLING CHALLENGES AND DIFFICULT PEOPLE

- How to successfully go from peer to supervisor
- Engage in tough talks with confidence
- Practice addressing difficult employees and problem behaviors
- Identify and improve your time management issues and improve delegation
- Gain knowledge on how to work with all the generations and a diverse workforce
- Learn to resolve employee conflicts effectively and improve working relationships
- Uncover a variety of ways to problem solve and make decisions

In-person sessions: \$349 per person

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